Exploring Organization Assessments

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Agenda

- Overview
- STAR Model & Line of Sight
- Key Themes from other Models
- What models have you used? Why do you love them?
- Closing Thoughts



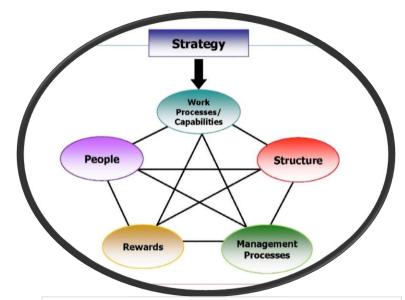
Overview

- Application of STAR model in a global organization
 - Common theme in assessments
 - Group discussion of best practices and your favorite model



STAR MODEL

- Starts with really understanding the strategy
 - 50% of my time spent here
 - Makes everything else easier
- Design Criteria & Trade-offs
- Getting the right people on the team
- Applies to global and regional organizations
- Flexible approach non linear
- Integration with Change Management makes it *really work*



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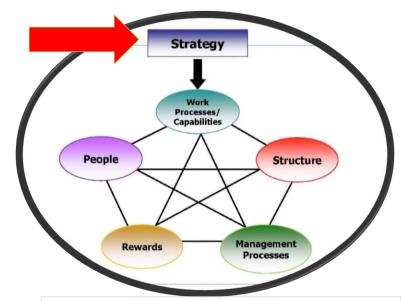


Strategy

- Take your TIME here.....
- Don't assume
- Bring in the right people
- Test your assumptions with larger groups

Key Benefits:

- Alignment
- Understanding
- Objective measurement
- Trade off



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My Experiences:

- Global Org adding a new Marketing Focus
- Global Redesign from Regional to Product



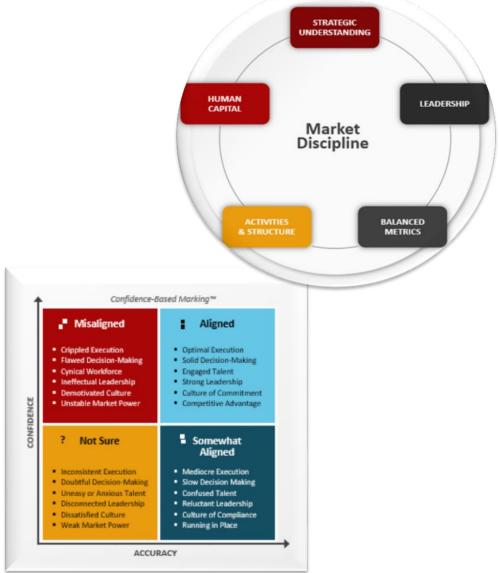
Line of Sight - Keys to Strategy

ExecutionTM

The **Line-of-Sight**™ Measures:

- ✓ Do employees confidently understand the strategy?
- ✓ Do leaders focus on strategy execution with conviction?
- ✓ Are metrics linked to strategy?
- ✓ Do employees focus on the right activities?
- ✓ Are employee capabilities aligned with strategy?

29 Question Assessment 9 minutes to complete



Key Themes

- Researched multiple models and found:
 - STRATEGY is always the starting point
 - Large organizations will have multiple layers of strategy and culture
 - Senior leadership involvement is essential
 - Design team needs to include cross-functional approach
 - Process, people, leadership and structure are all common critical elements





Your Turn.....

- What models have you used?
- How & When have you used assessments?
- What have you learned?



Summarize

Effective EXECUTION is hard to find:

It's estimated that more than 60% of strategies are not successfully implemented and only 14% of employees understand their company's strategy and direction.

American Management Association, 2014, Forbes, 2012

Our value add......clarity and design around the STRATEGY!!!



Thank You



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